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Corporate Scrutiny Committee Agenda

Date: Thursday, 11th February, 2010

Time: 10.30 am

Venue: Committee Suite 1,2 & 3, Westfields, Middlewich Road,

Sandbach CW11 1HZ

The agenda is divided into 2 parts. Part 1 is taken in the presence of the public and press. Part 2 items will be considered in the absence of the public and press for the reasons indicated on the agenda and at the foot of each report.

PART 1 – MATTERS TO BE CONSIDERED WITH THE PUBLIC AND PRESS PRESENT

1. Apologies for Absence

2. Declarations of Interest

To provide an opportunity for Members and Officers to declare any personal and/or prejudicial interests and for members to declare the existence of a party whip in relation to any item on the agenda.

3. **Minutes of Previous meeting** (Pages 1 - 4)

4. Public Speaking Time/Open Session

A total period of 15 minutes is allocated for members of the public to make a statement(s) on any matter that falls within the remit of the Committee.

Individual members of the public may speak for up to 5 minutes, but the Chairman will decide how the period of time allocated for public speaking will be apportioned, where there are a number of speakers.

Note: In order for officers to undertake any background research, it would be helpful if members of the public contacted the Scrutiny officer listed at the foot of the agenda, at least one working day before the meeting to provide brief details of the matter to be covered.

For any apologies or requests for further information, or to give notice of a question to be asked by a member of the public

Contact: Mark Nedderman 01270 686459

E-Mail: mark.nedderman@cheshireeast.gov.uk

5. **Budget 2010/2011**

To consider a report of the Borough Treasurer.

Please note that due to the very tight schedule that the Cabinet and Officers have been working to in order to put together the final budget proposals for 2010/2011, it has not been possible to complete the report within the normal timescales, and therefore the report will be circulated to all Members on the 4 February 2010.

6. **Performance Monitoring** (Pages 5 - 50)

To consider a report of the Head of Policy and Performance.

7. Work Programme Update

The Chairman to update the Committee on the addition of a new item in the work programme.

CHESHIRE EAST COUNCIL

Minutes of a meeting of the **Corporate Scrutiny Committee**held on Monday, 11th January, 2010 at Council Chamber, Municipal
Buildings, Earle Street, Crewe CW1 2BJ

PRESENT

Councillor A Thwaite (Chairman)
Councillor J Narraway (Vice-Chairman)

Councillors G Baxendale, D Bebbington, S Conquest, J Crockatt, P Edwards, D Stockton, D Topping and S Wilkinson

Apologies

Councillors A Arnold, M Davies and Rachel Bailey

24 MINUTES OF PREVIOUS MEETING

RESOLVED – That the minutes of the meeting held on 7 December 2009 be approved as a correct record.

25 DECLARATIONS OF INTEREST

There were no declarations of interest.

26 PUBLIC SPEAKING TIME/OPEN SESSION

There were no statements from members of the public.

27 WORK PROGRAMME PROGRESS REPORT

The committee considered the work programme 2009/2010.

The Chairman informed the Committee that he was now optimistic that the Voluntary Sector Task Group would be able to make good progress in the future as a number of issues had been clarified with the Partnerships Manager. Arrangements were in place to convene an early meeting of the Task Group.

The Chairman also highlighted that at a future meeting, it would be beneficial for Members to have a progress report on the Leisure Centre management review.

The position of 'Risk Management' in the Reserve list was questioned, and members sought assurances that this matter would be subject to review with a view to an item being placed in the Active list.

RESOLVED – (a) That the Work Programme be noted;

- (b) That the Head of Wellbeing be requested to make a presentation at a future Meeting on the progress of the Leisure Facilities review being undertaken by the Leisure Facilities Cabinet Sub- Committee :
- (c) That the position within the Work Programme of Risk Management be reviewed.

28 **BUDGET UPDATE**

The Chairman informed the Committee that the first meeting of the Budget Consultation Group would be held on Wednesday 13 January 2010. It was expected that the group would recommend that a special cycle of Overview and Scrutiny meetings should be held during early February to formally comment upon the 2010/2011 Budget.

29 **PUBLICITY**

The Chairman reminded members of the need to make use of publicity generally to highlight the work of Overview and Scrutiny Committees, particularly when there was a successful outcome.

In particular, the study undertaken by the Childrens and Families Committee into Managing School Places which had recently been approved by the Cabinet was highlighted.

RESOLVED – That the Senior Scrutiny Officer be requested to raise with the Chairman of the Childrens and Families Committee the possibility of asking the Communications team to publicise the successful output from the Managing School Places review.

30 VIDEO RECORDING OF COUNCIL MEETINGS

The Committee considered a report of the Democratic Services Manager relating to Webcasting of Council and Committee meetings.

The Council on15 October 2009, had requested the committee to investigate the possibility of introducing Webcasting of Council meetings and Committees in Cheshire East.

The report centred on the experiences of the former Crewe and Nantwich Borough Council which had introduced Webcasting in 2006. The facility had been installed into the Council Chamber at the Municipal buildings and comprised:

Three small video cameras positioned around the Chamber Wi-Fi connection and associated wiring Server Suite (laptop/ audio equipment/DVD recorder)

Mobile recording kit (stand alone cameras and DVD recorder)

There was a capital cost for the initial installation, and a number of staff were trained to operate the system.

There were three types of broadcast available:

- Test the action is monitored but not broadcast
- Local the action is recorded, uploaded onto the internet without editing 24-48 hours after the meeting
- Live broadcast in real time

The Committee considered the advantages and disadvantages of introducing such a facility at the present time in light of the practical difficulties the Council faced at the moment by operating from 3 separate sites within Cheshire East.

As there would be a significant capital outlay, in the first instance, to install the necessary infrastructure to allow web casting to take place, the Committee was of the view that a decision could not be taken until the long term meeting arrangements for Cheshire East had been agreed.

Members were reminded that agendas and reports were available for all meetings on the Council's website and that all formal meetings of the Council were open to the public. As anecdotal evidence suggested that audiences for web casted Council meetings in other local authorities was on the whole insignificant, it was contended that until such time as the Council reviewed its current peripatetic meeting arrangements, it would not be in the best interests of the Council to incur expenditure to provide a web casting facility.

RESOLVED - That Council be recommended to take no action introduce facilities to web-cast meetings until such time as the long term meeting arrangements of the Council have been determined.

31 FORWARD PLAN - EXTRACTS

The Committee considered the items currently on the Forward Plan.

RESOLVED -

That the Forward Plan be noted;

32 CONSULTATIONS FROM CABINET

There were no consultations from cabinet.

The meeting commenced at 2.00 pm and concluded at 3.00 pm

Councillor A Thwaite (Chairman)

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CHESHIRE EAST COUNCIL

REPORT TO: CORPORATE SCRUTINY

11 February 2010

Date of Meeting:

Report of: Head of Policy and Performance

Subject/Title:

Q3 Performance

Portfolio Holder: Councillor David Brown

1.0 Report Summary

1.1 This report provides Corporate Scrutiny members with an overview of 2009 – 2010 Q3 performance for Cheshire East Council. Appendix 1 summarises performance against all National Indicators and key corporate performance measures.

2.0 Decision Requested

2.1 Note the overview of performance detailed and consider issues raised in the report in relation to potential underperformance against targets and how these will be addressed. Corporate Scrutiny will wish to look particularly at Performance and Capacity Directorate measures in the attached table.

3.0 Reasons for Recommendations

3.1 To ensure that Corporate Scrutiny has a clear view of performance across the Council and the local area and can challenge areas of underperformance.

4.0 Wards Affected

- 4.1 All
- 5.0 Local Ward Members
- 5.1 All

6.0 Policy Implications including - Climate change - Health

- 6.1 Performance management supports delivery of all key council policies including climate change and health.
- 7.0 Financial Implications for Transition Costs (Authorised by the Borough Treasurer)
- **7.1** None

8.0 Financial Implications 2009/10 and beyond (Authorised by the Borough Treasurer)

8.1 There are no direct financial implications from this report.

9.0 Legal Implications (Authorised by the Borough Solicitor)

9.1 The Council is required to report to Government on its performance against measures in the National indicator Set.

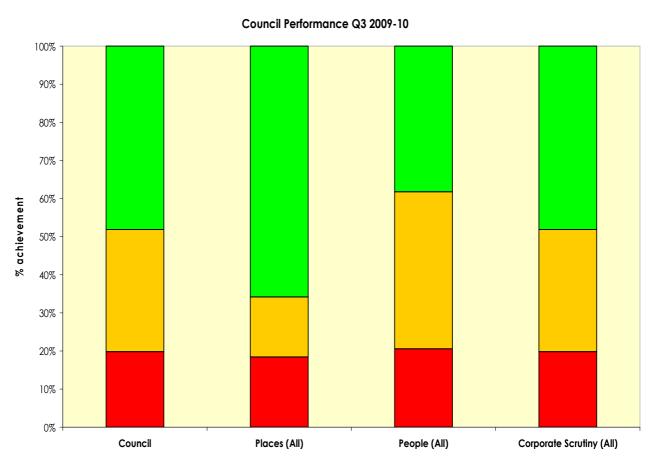
10.0 Risk Management

10.1 Services are required to carry out risk assessments as part of their performance planning.

11.0 Overview of 2009-2010 Q3 performance

11.1 A table showing performance across all National Indicators is attached at appendix 1. Further analysis of performance is given in the charts below. For the Council overall information was gathered for 212 measures (National Indicators, or part indicators and corporate local indicators). 102 (48%) were assessed as green; 68 (32%) amber and 42 (20%) red.

Figure 1 – Overall Council performance



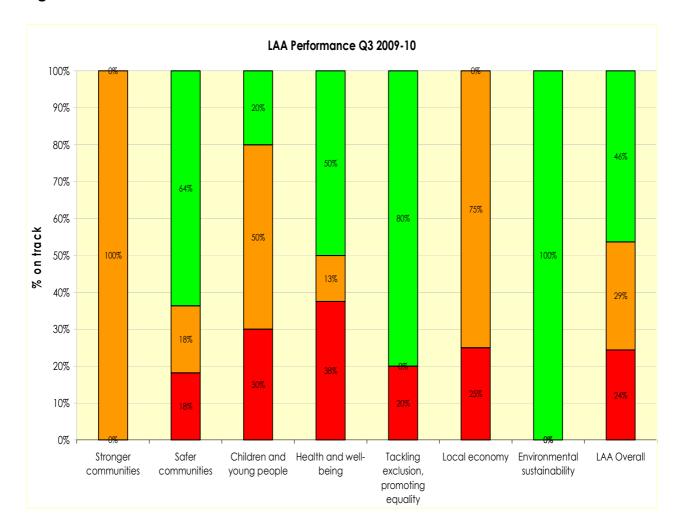


Figure 2: LAA Performance

- 11.2 There are 35 designated National Indicators and 10 non-designated indicators in the Local Area Agreement. A number of indicators have two parts and data have been collected for 41 measures. Overall 19 (46%) were green, 12 (29%) amber and 10 (24%) red. Two LAA indicators are collected biennially as part of the Place Survey and a further seven are collected annually and are not yet available. LAA indicators are highlighted yellow in appendix 1.
- 11.3 Each Scrutiny Committee will be considering the National Indicators in its own area of remit. Sustainable Communities Scrutiny also has an overview role in respect of the Local Area Agreement and its performance management. Figure 3 shows the overall performance for National Indicators in each of the scrutiny areas. These cover Environment and Prosperity Scrutiny (19 Indicators); Sustainable Communities (19 Indicators); Health and Adult Social care (18 Indicators) and Children and Families (50 Indicators). Corporate Scrutiny summarises all indicators.

Scrutiny Committee Overview of Q3 Performance 2009-10 100% 90% 80% 70% 60% % achievement 50% 40% 30% 20% 10% 0% Corporate Scrutiny (All) Environment and Sustainable Communities Health and Adult Social Children and Families **Prosperity**

Figure 3: Performance by Scrutiny area

2009-2010 Year end

11.4 Fourth quarter performance data will be produced after 31 March for consideration-and review by Scrutiny Committees. An Annual Report, summarising the Council's achievements will be produced and published in June 2010 and brought to Scrutiny for review before publication.

12.0 Access to Information

The background papers relating to this report can be inspected by contacting the report writer:

Name: Janis Grant

Designation: Planning and Performance Manager

Tel No: 01270 685854

Email: Janis.grant@cheshireeast.gov.uk

Third Quarter Performance: Places / Safer & Stronger

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 001	% of people who believe people from different backgrounds get on well together in their local area	78.9%	-	-	-	PS	Cllr Silvester / Peter Hartwell
NI 002	% of people who feel that they belong to their neighbourhood	61.5%	-	-	-	PS	Cllr Silvester / Peter Hartwell
NI 003	Civic participation in the local area	12.9%	-	-	-	PS	Cllr Silvester / Peter Hartwell
NI 004	% of people who feel they can influence decisions in their locality	24.2%	25%	-	-	PS	Cllr Silvester / Peter Hartwell
NI 005	Overall / general satisfaction with local area	84.6%	-	-	-	PS	Cllr Silvester / Peter Hartwell
NI 015	Serious violent crime	0.3 (109)	-	0.15 (51)	0.24 (83)	A	Cllr Silvester / Peter Hartwell
NI 016	Serious acquisitive crime	10.2 (3665)	-	4.41 (1595)	6.68 (2414)	G	Cllr Silvester / Peter Hartwell
NI 017	Perceptions of anti- social behaviour	16.3%	-	-	-	PS	Cllr Silvester / Peter Hartwell

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 018	Adult re-offending rates for those under probation supervision	8.31%	8.20% (275)	8.31% (-5.85%)	8.83% (-0.62%)	G	Cllr Silvester / Peter Hartwell
NI 020	Assault with injury crime rate	5.2 (1868)	5 (1819)	3.22 (1007)	4.42 (1442)	G	Cllr Silvester / Peter Hartwell
NI 021	Dealing with local concerns about antisocial behaviour and crime by the local council and police	25.4%	27.3%	-	-	PS	Cllr Silvester / Peter Hartwell
NI 022	Perceptions of parents taking responsibility for the behaviour of their children in the area	34.4%	-	-	-	PS	Cllr Silvester / Peter Hartwell
NI 023	Perceptions that people in the area treat one another with respect and consideration	25.6%	-	-	-	PS	Cllr Silvester / Peter Hartwell
NI 026	Specialist support to victims of a serious sexual offence	-	-	-	-	-	Cllr Silvester / Peter Hartwell

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 027	Understanding of local concerns about antisocial behaviour and crime by the local council and police	25%	-	-	-	PS	Cllr Silvester / Peter Hartwell
NI 028	Serious knife crime rate	0.4 (147)	-	0.12 (43)	0.19 (70)	G	Cllr Silvester / Peter Hartwell
NI 029	Gun crime rate	0.1 (53) Cheshire outturn figure	-	0.04 (18)	0.07 (29)	A	Cllr Silvester / Peter Hartwell
NI 030a	Re-offending rate of prolific and priority offenders CURRENT PPO's	210	180 (-15%)	-	-	Y	Cllr Silvester / Peter Hartwell
NI 030b	Re-offending rate of prolific and priority offenders CONVICTIONS	506	303 (-40%)	-63%	-74%	G	Cllr Silvester / Peter Hartwell
NI 032	Repeat incidents of domestic violence	31%	26%	29%	27%	A	Cllr Silvester / Peter Hartwell
NI 033a	Deliberate primary fires	325 (2007/08)	214	81	117	G	Cllr Silvester / Peter Hartwell

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 033b	Deliberate secondary fires	669 (2007/08)	408	213	291	G	Cllr Silvester / Peter Hartwell
NI 034	Domestic violence - murder	0.0 (1)	-	0	0	G	Cllr Silvester / Peter Hartwell
NI 035	Building resilience to violent extremism	2	-	-	-	Υ	Cllr Silvester / Peter Hartwell
NI 036	Protection against terrorist attack	-	-	-	-	Υ	Cllr Silvester / Peter Hartwell
NI 037	Awareness of civil protection arrangements in the local area	11%	-	-	-	PS	Cllr Silvester / Peter Hartwell
NI 038	Drug-related (Class A) offending	N/A	N/A	N/A	N/A	New Indicator for 2009/10	Cllr Silvester / Peter Hartwell
NI 041	Perceptions of drunk or rowdy behaviour as a problem	29.5%	-	-	-	PS	Cllr Silvester / Peter Hartwell
NI 042	Perceptions of drug use or drug dealing as a problem	26%	-	-	-	PS	Cllr Silvester / Peter Hartwell
NI 049a	Number of primary fires per 100,000	per 100,000 population 176.00 Actual raw number:635	-	per 100,000 population 73.03	-	G	Cllr Silvester / Peter Hartwell

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 049b	Number of primary fires related fatalities per 100,000	per 100,000 population 0.28 Actual raw number:1	-	0	-	G	Cllr Silvester / Peter Hartwell
NI 049c	Number of primary fires related casualties per 100,000	per 100,000 population 6.10 Actual raw number:22	-	per 100,000 population 2.21	-	G	Cllr Silvester / Peter Hartwell
NI 143	Offenders under probation supervision living in settled and suitable accommodation at the end of their order or licence	82.8%	-	-	-	Y	Cllr Silvester / Peter Hartwell
NI 144	Offenders under probation supervision in employment at the end of their order or licence	42.6%	-	-	-	Y	Cllr Silvester / Peter Hartwell

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 182	Satisfaction of business with local authority regulatory services	76%	-	89%	87%	G	Cllr Silvester / Peter Hartwell
NI 183	Impact of local authority trading standards services on the fair trading environment	1.25%	1	-	1	Y	Cllr Silvester / Peter Hartwell
NI 184	Food establishments in the area which are broadly compliant with food hygiene law	84%	-	88%	88%	Y	Cllr Silvester / Peter Hartwell
NI 189	Flood and coastal erosion risk management	-	-	-	-	Y	Cllr Silvester / Peter Hartwell
NI 190	Achievement in meeting standards for the control system for animal health	N/A	N/A	N/A	N/A	New indicator for 2009/10	Cllr Silvester / Peter Hartwell
NI 194	Air quality - % reduction in NOx and primary PM10 emissions through local authority's estate and operations	Nox 84,964kg PM10 2,491kg	-	-	-	Y	Cllr Silvester / Peter Hartwell

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
LAA 036	Reported incidents of Anti Social Behaviour	19,292 (11,657 BG6)	18,327 (11,074 BG6)	Q2 total 10,681 (mid year total 5237 / 3213 BG6)	-	R	Cllr Silvester / Peter Hartwell
LAA 037	Increase in proportion of non-Police referrals to the Cheshire DAFSUs and MARACs	15%	35%	-	38%	G	Cllr Silvester / Peter Hartwell
LAA 038	Alcohol arrest referrals	120 brief interventions per quarter	200 brief interventions per quarter	75 brief interventions	165 brief interventions	A	Cllr Silvester / Peter Hartwell
LAA 039	Anti social behaviour - criminal damage	4944	4697 (5% decrease)	1045	-	G	Cllr Silvester / Peter Hartwell

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Third Quarter Performance: Places / Regeneration

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
LAA 050	Increase the value of the Cheshire visitor economy (STEAM)	£0.532 billion	£0.593 billion	-	-	Y	Cllr Macrae / Caroline Simpson
LAA 051	Enterprise development - new social enterprises demonstrating growth after 12 months	13	28	ı	ı	Y	Cllr Macrae / Caroline Simpson
LAA 052 (NI 171)	New business registration rate (Crewe only)	83.2%	98.6%	-	-	Y	Cllr Macrae / Caroline Simpson
NI 047	People killed or seriously injured in road traffic accidents	2008 = 311 3 Yr/Av = 277 1.1% reduction	233	134	264	R	Cllr Menlove / Caroline Simpson
NI 048	Children killed or seriously injured in road traffic accidents	2008 = 31 3 Yr/Av = 22 15.8%	16	5 (NB: 09/10 figure; not 3 Yr/Av)	4 (NB: 09/10 figure; not 3 Yr/Av)	Y	Cllr Menlove / Caroline Simpson
NI 151	Overall Employment rate (working-age)	76.8%	82%	76.8%	76.2%	R	Cllr Macrae / Caroline Simpson
NI 152	Working age people on out of work benefits	7.8%	6% reduction	8.6%	9%	R	Cllr Macrae / Caroline Simpson

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 153	Working age people claiming out of work benefits in the worst performing neighbourhoods	26.3% Dec 08	25.64% (0.33% reduction)	26.7% (provisional)	27.6% (provisional)	R	Cllr Macrae / Caroline Simpson
NI 166	Median earnings of employees in the area	(Cong £412.0) (Crewe £414.8) (Macc £492.5)	-	-	-	Υ	Cllr Macrae / Caroline Simpson
NI 167	Congestion – average journey time per mile during the morning peak	-	-	-	-	Y	Cllr Macrae / Caroline Simpson
NI 168	Principal roads where maintenance should be considered	5%	4%	-	-	Υ	Cllr Menlove / Caroline Simpson
NI 169	Non-principal classified roads where maintenance should be considered	8%	7%	-	-	Y	Cllr Menlove / Caroline Simpson
NI 171	New business registration rate	71.1 business births per 10,000 residents (134.2%)	71.4 business births per 10,000 residents (134.8%)	-	2008 start-up rate = 67.9 (136.9% of NW rate)	A	Cllr Macrae / Caroline Simpson

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 172	Percentage of small businesses in an area showing employment growth	(Cong 12%) (Crewe 13%) (Macc 11.9%)	-	1	-	Y	Cllr Macrae / Caroline Simpson
NI 173	Flows on to incapacity benefits from employment	(Cong 0.4) (Crewe 0.7) (Macc 0.3)	-	-	-	Y	Cllr Macrae / Caroline Simpson
NI 174	Skills gaps in the current workforce reported by employers	12.1%	-	-	-	Y	Cllr Macrae / Caroline Simpson
NI 175	Access to services and facilities by public transport, walking and cycling	-	-	-	-	Y	Cllr Macrae / Caroline Simpson
NI 176	Working age people with access to employment by public transport (and other specified modes)	-	-	-	-	Υ	Cllr Macrae / Caroline Simpson
NI 177	Local bus and light rail passenger journeys originating in the authority area	9,130,000	9,000,000	-	-	Υ	Cllr Macrae / Caroline Simpson

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 178a	Bus services running on time % of non frequent services on time	84%	85%	-	-	Υ	Cllr Macrae / Caroline Simpson
NI 185	CO2 reduction from local authority operations	43,031.740kg	-	-	-	Υ	Cllr Menlove / Caroline Simpson
NI 186	Per capita reduction in CO2 emissions in the LA area	8.8 tonnes per capita (2005/06)	99,250 tonnes CO2 (8.53 tonnes per capita)	-	-	Y	Cllr Menlove / Caroline Simpson
NI 188	Planning to Adapt to Climate Change	Level 0	Level 1	-	-	Υ	Cllr Menlove / Caroline Simpson
NI 198	Travel to school (mode of transport)	33.7%	34.1%	-	-	Y	Cllr Macrae / Caroline Simpson

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Third Quarter Performance: Places / Planning & Policy Service

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 154	Net additional homes provided	1273	1277	-	-	R	Cllr Macrae / Adrian Fisher
NI 155	Number of affordable homes delivered (gross)	130	364	153	260	G	Cllr Macrae / Adrian Fisher
NI 156	Number of households living in temporary accommodation	231	18 (quarterly target)	11	8	G	Cllr Macrae / Adrian Fisher
NI 157a	Processing of planning applications 'major'	60%	60%	48.39%	51.28%	R	Cllr Macrae / Adrian Fisher
NI 157b	Processing of planning applications 'minor'	75.79%	65%	71.31%	75.19%	G	Cllr Macrae / Adrian Fisher
NI 157c	Processing of planning applications 'other'	86.84%	80%	80.15%	83.54%	G	Cllr Macrae / Adrian Fisher
NI 157d	Processing of 'County Matter' planning applications	70.59%	-	50% (provisional)	54.55%	A	Cllr Macrae / Adrian Fisher
NI 158	% non-decent council homes	-	-	-	-	N/A	Cheshire East has no housing stock
NI 159	Supply of ready to develop housing sites	(Cong 136%)	-	-	-	Υ	Cllr Macrae / Adrian Fisher

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 160	Local authority tenants' satisfaction with landlord services	-	-	-	-	N/A	Cheshire East has no housing stock
NI 170	Previously developed land that has been vacant or derelict for more than 5 years	(Cong 1.70%) (Crewe 0.10%) (Macc 0.50%)	-	-	-	Y	Cllr Macrae / Adrian Fisher
NI 187a	% of people receiving income based benefits living in homes with a low energy efficiency rating	SAP less than 35 = 16%	-	-	-	Y	Cllr Macrae / Adrian Fisher
NI 187b	% of people receiving income based benefits living in homes with a high energy efficiency rating	SAP of 65 or greater = 17%	-	-	-	Y	Cllr Macrae / Adrian Fisher
NI 197	Improved Local Biodiversity – proportion of Local Sites where positive conservation management has been or is being implemented	29%	-	-	-	Y	Cllr Macrae / Adrian Fisher

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Third Quarter Performance: Places / Environmental Services

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 191	Residual household waste per household	721kg	594kg	300.8kg	-	G	Cllr Menlove / Phil Sherratt
NI 192 (LAA 053)	Percentage of household waste sent for reuse, recycling and composting	42.56%	51%	53.7%	-	G	Cllr Menlove / Phil Sherratt
NI 193	Percentage of municipal waste landfilled	59%	46.44%	43.2%	1	G	Cllr Menlove / Phil Sherratt
NI 195a	Improved street and environmental cleanliness (levels of litter)	4% (estimated)	6%	5%	5%	G	Cllr Menlove / Phil Sherratt
NI 195b	Improved street and environmental cleanliness (levels of detritus)	11% (estimated)	12%	13%	12%	G	Cllr Menlove / Phil Sherratt
NI 195c	Improved street and environmental cleanliness (levels of graffiti)	2% (estimated)	2%	3%	2%	G	Cllr Menlove / Phil Sherratt

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Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 195d	Improved street and environmental cleanliness (levels of fly posting)	1	1%	1%	1%	G	Cllr Menlove / Phil Sherratt
NI 196	Improved street and environmental cleanliness – fly tipping	2 (estimated)	2	-	-	Y	Cllr Menlove / Phil Sherratt

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 019	Rate of proven re- offending by young offenders	-17.8%	-	-	-	-	Cllr Findlow/ Lorraine Butcher
NI 043	Young people within the Youth Justice System receiving a conviction in court who are sentenced to custody	4.8%	-	8%	-	-	Cllr Findlow/ Lorraine Butcher
NI 044	Ethnic composition of offenders on Youth Justice System disposals	-	-	-	-	Y	Cllr Findlow/ Lorraine Butcher
NI 045	Young offenders' engagement in suitable education, training and employment	66.3%	90%	51.7%	-	-	Cllr Findlow/ Lorraine Butcher
NI 046	Young Offenders' access to suitable accommodation	99.1%	100%	100%	-	-	Cllr Findlow/ Lorraine Butcher

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 050	Emotional health of children	-	-	-	-	Y Tell Us Survey	Cllr Findlow/ Lorraine Butcher
NI 051	Effectiveness of child and adolescent mental health (CAMHS) services	-	-	-	-	Y	Cllr Findlow/ Lorraine Butcher
NI 052a	Take up of school lunches - Primary	40%	45%	43.80%	45.30%	G	Cllr Findlow/ Lorraine Butcher
NI 052b	Take up of school lunches - Secondary	40%	42%	35%	36.6%	G	Cllr Findlow/ Lorraine Butcher
NI 053	Prevalence of breastfeeding 6-8 weeks from birth / % of infants whose breastfeeding status is recorded	-	-	-	-	-	Cllr Findlow/ Lorraine Butcher
NI 054	Services for disabled children	New indicator for 2009/10	-	-	-	Y DCSF Survey	Cllr Findlow/ Lorraine Butcher

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 055	Obesity in primary school age children in Reception	-	-	-	-	Y	Cllr Findlow/ Lorraine Butcher
NI 056 (LAA 040)	Obesity in primary school age children in Year 6	17.9% (2007)	17% with 87% coverage	-	89.4% 17.9% obese	A	Cllr Findlow/ Lorraine Butcher
NI 057	Children and young people's participation in sporting opportunities	-	-	-	-	Y DCSF Survey	Cllr Findlow/ Lorraine Butcher
NI 058	Emotional and behavioural health of looked after children	15.2	-	-	-	A	Cllr Findlow/ Lorraine Butcher
NI 059	Percentage of initial assessments for children's social care carried out within 7 working days of referral	75.73%	80%	62%	60%	R	Cllr Findlow/ Lorraine Butcher
NI 060	Percentage of core assessments for children's social care that were carried out within 35 working days of their commencement.	80.12%	80%	70% (69% year to date)	56% (64% year to date)	R	Cllr Findlow/ Lorraine Butcher

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 061	Timeliness of placements of looked after children for adoption following an agency decision that the child should be placed for adoption	100%	-	100%	100%	G	Cllr Findlow/ Lorraine Butcher
NI 062	Stability of placements of looked after children: number of placements	9.77%	10%	7.7%	9%	A	Cllr Findlow/ Lorraine Butcher
NI 063	Stability of placements of looked after children: length of placement	68%	-	63%	67.40%	G	Cllr Findlow/ Lorraine Butcher
NI 064	Child Protection Plans lasting 2 years or more	0%	0%	10%	16% (12% year to date)	R	Cllr Findlow/ Lorraine Butcher
NI 065	Percentage of children becoming the subject of Child Protection Plan for a second or subsequent time	9%	Below 14%	-	-	Y	Cllr Findlow/ Lorraine Butcher

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 066	Looked after children cases which were reviewed within required timescales	96%	98%	-	-	-	Cllr Findlow/ Lorraine Butcher
NI 067	Percentage of child protection cases which were reviewed within required timescales	99%	100%	98%	100%	G	Cllr Findlow/ Lorraine Butcher
NI 068	Percentage of referrals to children's social care going on to initial assessment	75.30%	75%	56% (63% year to date)	45% (55% year to date)	R	Cllr Findlow/ Lorraine Butcher
NI 069	Children who have experienced bullying	-	-	-	-	Y Tell Us Survey	Cllr Findlow/ Lorraine Butcher
NI 070	Hospital admissions caused by unintentional and deliberate injuries to children and young people	-	-	-	-	Y	Cllr Findlow/ Lorraine Butcher
NI 071	Children Missing from Home or Care	8	-	9	-	G	Cllr Findlow/ Lorraine Butcher

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 072	Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal, Social and Emotional Development and Communication, Language and Literacy	61.70%	71.90%	60.70%	60.70%	A	Cllr Findlow/ Lorraine Butcher
NI 073	Achievement at level 4 or above in both English and Maths at Key Stage 2	79%	84%	78%	-	\	Cllr Findlow/ Lorraine Butcher
NI 075	Achievement of 5 or more A*-C grades at GCSE or equivalent including English and Maths	57%	66%	57%	55%	A	Cllr Findlow/ Lorraine Butcher
NI 076	Reduction in number of schools where fewer than 55% of pupils achieve level 4 or above in both English and Maths at KS2	6	4	8	8 (prediction of 4 for year- end)	G	Cllr Findlow/ Lorraine Butcher

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 078	Reduction in number of schools where fewer than 30% of pupils achieve 5 or more A*- C grades at GCSE and equivalent including GCSEs in English and Maths	1	0	0	0	G	Cllr Findlow/ Lorraine Butcher
NI 079	Achievement of a Level 2 qualification by the age of 19	76.3%	-	83%	83%	G	Cllr Findlow/ Lorraine Butcher
NI 080	Achievement of a Level 3 qualification by the age of 19	51.8%	-	58%	58%	G	Cllr Findlow/ Lorraine Butcher
NI 081	Inequality gap in the achievement of a Level 3 qualification by the age of 19	-	29%	32%	32%	A	Cllr Findlow/ Lorraine Butcher
NI 082	Inequality gap in the achievement of a Level 2 qualification by the age of 19	-	29%	34%	34%	A	Cllr Findlow/ Lorraine Butcher

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 084	Achievement of 2 or more A*- C grades in Science GCSEs or equivalent	60%	61.5%	60.4%	60.4%	A	Cllr Findlow/ Lorraine Butcher
NI 085a	Post 16 participation in Physics	406 A Level 96 AS Level	-	-	-	Y	Cllr Findlow/ Lorraine Butcher
NI 085b	Post 16 participation in Chemistry	249 A Level 144 AS Level	-	-	-	Y	Cllr Findlow/ Lorraine Butcher
NI 085c	Post 16 participation in Maths	507 A Level 185 AS Level	-	-	-	Y	Cllr Findlow/ Lorraine Butcher
NI 086	Secondary schools judged as having good or outstanding standards of behaviour	76.0%	96%	81%	81%	G	Cllr Findlow/ Lorraine Butcher
NI 087	Secondary school persistent absence rate	5.70%	-	5.80%	5.80%	A	Cllr Findlow/ Lorraine Butcher
NI 088	Percentage of schools providing access to extended services	62%	100%	90%	90%	G	Cllr Findlow/ Lorraine Butcher

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 089a	Reduction of number of schools judged as requiring special measures and improvement in time taken to come out of the category	1	0	2	1	G	Cllr Findlow/ Lorraine Butcher
NI 089b	Reduction of number of schools judged as requiring special measures and improvement in time taken to come out of the category	0	0	0	0	G	Cllr Findlow/ Lorraine Butcher
NI 090	Take up of 14-19 learning diplomas	127	-	331	331	A	Cllr Findlow/ Lorraine Butcher
NI 091	Participation of 17 year- olds in education or training	96.40%	-	94.60%	93.30%	A	Cllr Findlow/ Lorraine Butcher

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 092	Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest	31.90%	31.60%	31.60%	31.60%	G	Cllr Findlow/ Lorraine Butcher
NI 093	Progression by 2 levels in English between Key Stage 1 and Key Stage 2	82%	92%	83%	-	Y	Cllr Findlow/ Lorraine Butcher
NI 094	Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2	81%	90%	83%	-	Y	Cllr Findlow/ Lorraine Butcher
NI 099	Looked after children reaching level 4 in English at Key Stage 2	73.7% Sept 08	-	18%	18%	A	Cllr Findlow/ Lorraine Butcher
NI 100	Looked after children reaching level 4 in mathematics at Key Stage 2	58% Sept 08	-	27%	27%	A	Cllr Findlow/ Lorraine Butcher

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 101	Looked after children achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and mathematics)	8.30% Sept 08	-	3%	3%	A	Cllr Findlow/ Lorraine Butcher
NI 102a	Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stage 2	25pp	20рр	24pp	24рр	R	Cllr Findlow/ Lorraine Butcher
NI 102b	Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stage 4	38.1pp	37рр	36.2pp	36.20pp	R	Cllr Findlow/ Lorraine Butcher
NI 103a	Special Educational Needs – statements issued within 26 weeks - excluding exceptions	92%	-	-	-	A	Cllr Findlow/ Lorraine Butcher

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 103b	Special Educational Needs – statements issued within 26 weeks - including exceptions	-	-	-	-	-	Cllr Findlow/ Lorraine Butcher
NI 104	The Special Educational Needs (SEN)/non-SEN gap – achieving Key Stage 2 English and Maths threshold	53pp	-	55.9pp	55.9pp	A	Cllr Findlow/ Lorraine Butcher
NI 105	The Special Educational Needs (SEN)/non-SEN gap – achieving 5 A*- C GCSE including English and Maths	45.1pp	-	40.1pp	40.1pp	A	Cllr Findlow/ Lorraine Butcher
NI 106	Young people from low income backgrounds progressing to higher education	New indicator for 2009/10	N/A	N/A	N/A	Y	Cllr Findlow/ Lorraine Butcher
NI 107	Key Stage 2 attainment for Black and minority ethnic groups	-	33% Trav 25% Gyp/R 61% other W	45% white other	45%	A	Cllr Findlow/ Lorraine Butcher
NI 108	Key Stage 4 attainment for Black and minority ethnic groups	-	67% Trav 50% Gyp/R 48% other W	51.5% white other	51.5%	A	Cllr Findlow/ Lorraine Butcher

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 109	Delivery of Sure Start Children's Centres	60%	100% designation by March 2010; 60% designated by March 2010	15% designated and full core offer	25% designated and full core offer	G	Cllr Findlow/ Lorraine Butcher
NI 110 (LAA 041)	Young people's participation in positive activities	-	-	-	-	Y Tell Us Survey	Cllr Findlow/ Lorraine Butcher
NI 111 (LAA 042)	First time entrants to the Youth Justice System aged 10 – 17	518 (-31.4% reduction)	492	46 (118 cumulative)	48 (166 cumulative)	G	Cllr Findlow/ Lorraine Butcher
NI 112 (LAA 043)	Under 18 conception rate	-8.10%	-29%	-	-	R	Cllr Findlow/ Lorraine Butcher
NI 113	% of 15-24 year olds accepting a test for Chlamydia / Chlamydia in under 25 year olds. Positive diagnosis	-	-	-	-	-	Cllr Findlow/ Lorraine Butcher

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 114	Rate of permanent exclusions from school	0.07%	-		5 pupils	G	Cllr Findlow/ Lorraine Butcher
NI 115 (LAA 044)	Substance misuse by young people	-	-	-	-	Y Tell Us Survey	Cllr Findlow/ Lorraine Butcher
NI 116	Proportion of children in poverty	-	-	-	-	Y	Cllr Findlow/ Lorraine Butcher
NI 117 (LAA 045)	16 to 18 year olds who are not in education, employment or training (NEET)	5.2% (2007)	4.40%	7.80%	5.80%	A	Cllr Findlow/ Lorraine Butcher
NI 118	Take up of formal childcare by low-income working families	-	-	-	-	Υ	Cllr Findlow/ Lorraine Butcher
NI 147	Care leavers in suitable accommodation	95.20%	-	95%	92%	O	Cllr Findlow/ Lorraine Butcher
NI 148	Care leavers in education, employment or training	52.38%	-	95%	58%	R	Cllr Findlow/ Lorraine Butcher

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 161	Number of Level 1 qualifications in literacy (including ESOL) achieved	-	-	-	-	Y	Cllr Findlow/ Lorraine Butcher
NI 162	Number of Entry Level qualifications in numeracy achieved	-	-	-	-	Υ	Cllr Findlow/ Lorraine Butcher
NI 163	Proportion working age qualified to Level 2	73.9% (2007/08)	81.3%	-	73% at Nov 2009 based on 2008 APS data	A	Cllr Findlow/ Lorraine Butcher
NI 164	Proportion working age qualified to Level 3	53.2%	59.4%	-	53.1% at Nov 2009 based on 2008 APS data	A	Cllr Findlow/ Lorraine Butcher
NI 165	Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 4 or higher	36.6%	-	-	-	Y	Cllr Findlow/ Lorraine Butcher

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Third Quarter Performance: People / Adults

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 39	Rate of Hospital Admissions per 100,000 for Alcohol Related Harm	1608 (PCT)	1883	-	-	-	Cllr Domleo/ Phil Lloyd
NI 40	Number of drug users recorded as being in effective treatment	1	1939 (2%)	-	-	G	Cllr Domleo/ Phil Lloyd
NI 125	Achieving independence for older people through rehabilitation / intermediate care	74.4%	74.0%	-	84.5%	G	Cllr Domleo/ Phil Lloyd
NI 127	Self reported experience of social care users	-	-	-	-	2009/10 Introduction	Clir Domleo/ Phil Lloyd
NI 128	User reported measure of respect and dignity in their treatment	-	-	-	-	2009/10 Introduction	Cllr Domleo/ Phil Lloyd

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 129	End of life care – access to appropriate care enabling people to be able to choose to die at home	-	-	-	-	-	Cllr Domleo/ Phil Lloyd
NI 130	Social Care clients receiving Self Directed Support	275.1	2950 People	952 People	1280 People	A	Cllr Domleo/ Phil Lloyd
NI 131	Delayed transfers of care	-	17 per 100,000	16 per 100,000	-	A	Cllr Domleo/ Phil Lloyd
NI 132	Timeliness of social care assessment (all adults)	73.3%	70.0%	66.5%	68.0%	A	Cllr Domleo/ Phil Lloyd
NI 133	Timeliness of social care packages following assessment	90.2%	88.0%	44.6%	48.3%	R	Cllr Domleo/ Phil Lloyd

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 134 (LAA 046)	The number of emergency bed days per head of weighted population	3963	3300	1876 (Est)	-	R	Cllr Domleo/ Phil Lloyd
NI 135	Carers receiving needs assessment or review and a specific carer's service, or advice and information	46.4%	48.0%	-	9.0%	R	Cllr Domleo/ Phil Lloyd
NI 136 (LAA 047)	People supported to live independently through social services (all adults)	3130.38	3200.00	-	-	Y	Cllr Domleo/ Phil Lloyd
NI 139	The extent to which older people receive the support they need to live independently at home	31.0%	-	-	-	PS	Cllr Domleo/ Phil Lloyd
NI 140	Fair treatment by local services	72.5%	-	-	-	PS	Cllr Domleo/ Phil Lloyd

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 141	Percentage of vulnerable people achieving independent living	55.07%	56.07%	78.05%	-	G	Cllr Domleo/ Phil Lloyd
NI 142	Percentage of vulnerable people who are supported to maintain independent living	97.68%	98.00%	99.14%	-	G	Cllr Domleo/ Phil Lloyd
NI 145	Adults with learning disabilities in settled accommodation	37.3%	45.0%	8.3%	22.0%	R	Cllr Domleo/ Phil Lloyd
NI 146	Adults with learning disabilities in employment	6.4%	6.9%	1.0%	1.0%	A	Cllr Domleo/ Phil Lloyd
NI 149	Adults in contact with secondary mental health services in settled accommodation	4.7% (Cheshire)	-	-	-	Y	Cllr Domleo/ Phil Lloyd
NI 150	Adults in contact with secondary mental health services in employment	1.6% (Cheshire)	-	-	-	Y	Cllr Domleo/ Phil Lloyd

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Third Quarter Performance: People / Health & Wellbeing

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 006	Participation in regular volunteering	23.9%	-	-	-	PS	Cllr Knowles/Guy Kilminster
NI 008	Adult participation in sport and active recreation	25.0%	27.0%	25.0%	-	A	Cllr Knowles/Guy Kilminster
NI 009	Use of public libraries	53.1%	54.1%	-	-	Υ	Cllr Knowles/Guy Kilminster
NI 10	Visits to museums and galleries	53.5%	54.5%	-	-	Y	Cllr Knowles/Guy Kilminster
NI 11	Engagement in the arts	47.8%	48.8%	-	-	Y	Cllr Knowles/Guy Kilminster
NI 119	Self-reported measure of people's overall health and wellbeing	79.2%	-	-	-	PS	Cllr Knowles/Guy Kilminster

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 120	All-age all cause mortality rate	Male 666.18 (est) Females 488.69 (est)	Male 633 Female 439	Males 611.69 (est) Females 481.41 (est)	-	G R	Cllr Knowles/Guy Kilminster
NI 121	Mortality rate from all circulatory diseases at ages under 75	68.71 (est)	66.62	58.59 (est)	-	G	Cllr Knowles/Guy Kilminster
NI 122	Mortality rate from all cancers at ages under 75	-	100.99	-	-	R	Cllr Knowles/Guy Kilminster
NI 123	Stopping smoking	795 (2007/08)	2499 (668 per 100,000 pop)	327	461	G	Cllr Knowles/Guy Kilminster
NI 124	People with a long-term condition supported to be independent and in control of their condition	82.0%	82.5%	-	-	Y	Cllr Knowles/Guy Kilminster
NI 126	Early Access for Women to Maternity Services	-	-	-	-	-	Cllr Knowles/Guy Kilminster
NI 137 (LAA 048)	Healthy life expectancy at age 65	-	-	-	-	Data Due 2012/13	Cllr Knowles/Guy Kilminster

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI199	Children and young people's satisfaction with parks and play areas	40.7% (Cheshire)	-	-	-	(Introduction 2009/10)	Cllr Knowles/Guy Kilminster

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Third Quarter Performance: Performance & Capacity/HR & Organisational Development

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
L 002a	Equality Framework for Local Government (former BV 2a)	-	-	-	-	Y	Cllr Keegan/ Janis Grant
L 011a	Top 5% of Earners: Women (former BV 11a)	-	48%	52.54%	51.85%	G	Cllr Keegan/ Melanie Henniker
L 011b	Top 5% of Earners: Ethnic Minorities (former BV 11b)	-	0.7%	0.91%	0.88%	G	Cllr Keegan/ Melanie Henniker
L 011c	Top 5% of Earners: with a disability (former BV 11c)	-	3.3%	1.7%	0.57%	R	Cllr Keegan/ Melanie Henniker
L 012	Working days lost due to sickness absence (former BV 12)	9.44 days (2007/08 Cheshire)	9.0 days	2.81 (estimated)	5.19 (estimated)	Data being confirmed	Cllr Keegan/ Melanie Henniker
L 016a	Percentage of employees with a disability (former BV 16a)	-	1.6%	0.98%	0.99%	A	Cllr Keegan/ Melanie Henniker

LAA Indicators	R – Red	Y = data is collected annually
Non LAA Indicators	A = Amber	PS = Place Survey (every two years)
Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
L 017a	Ethnic minority representation in the workforce – employees (former BV 17a)	-	1%	1.18%	1.22%	G	Cllr Keegan/ Melanie Henniker

Third Quarter Performance: Performance & Capacity/Policy & Performance

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 007	Environment for a thriving third sector	16.4% (Cheshire 2008)	20.3% (2010)	-	-	Y Biennial survey	Cllr Silvester/ Policy & Performance
NI 007	Environment for a thriving third sector	-	-	-	-	Y	Cllr Silvester/ Policy & Performance
NI 013	Migrants' English language skills and knowledge	-	-	-	-	Y	Cllr Brown/ Policy & Performance

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 014	Avoidable contact The proportion of customer contact that is of low or no value to the customer	16.6%	-	12.3%	11.07%	G	Cllr Brown/ Paul Bayley

Third Quarter Performance: Performance & Capacity/Treasury and Assets

Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 179	Value for Money - total net value of ongoing cash-releasing value for money gains that have impacted since the start of the financial year	7,544 (£7.5m)	20,353 (£20.4m)	9,710 (£9.7m)	-	1/2 Y	Cllr Keegan/ Lisa Quinn
NI 180	The number of changes of circumstances which affect customers' HB/CTB entitlement within the year.	926.43	-	1186.5	-	-	Cllr Keegan/ Lisa Quinn

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Indicator	Title	Baseline (2008/09 outturn unless stated)	2009/10 Target	Mid Year Actual	Third Quarter Actual	Performance Assessment	Portfolio Holder / Service Manager
NI 181	Time taken to process Housing Benefit/Council Tax Benefit new claims and change events.	9.8 days (estimated)	-	12.1 days (estimated)	11.77 (estimated)	A	Cllr Keegan/ Lisa Quinn
L 008	Percentage of invoices paid on time.	-	80%	80%	84%	G	Cllr Keegan/ Lisa Quinn
L 009	Percentage of Council Tax collected.	98.20%	98.20%	59.2%	87.01%	G	Cllr Keegan/ Lisa Quinn
L 010	Percentage of Non- domestic Rates collected.	97.86%	97.86%	58.5%	87.73%	G	Cllr Keegan/ Lisa Quinn

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Statutory Indicators	G = Green	Version 14: 02/02/2010 (1)

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